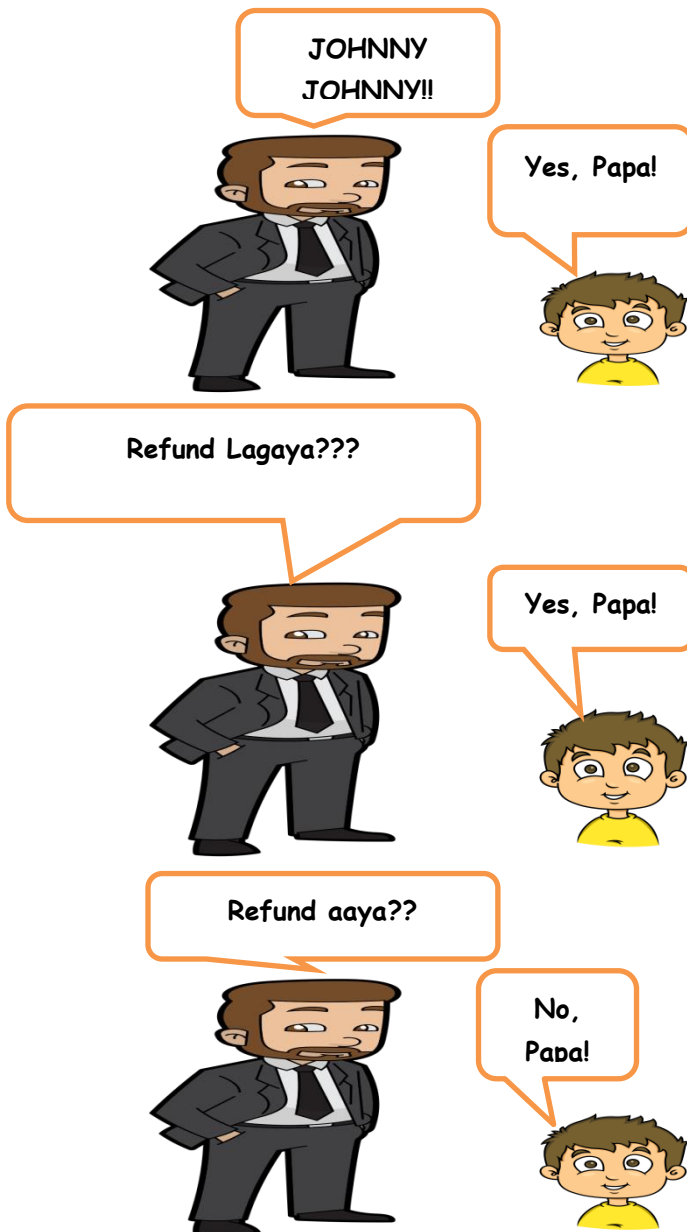


GST and JOHNNY- UPDATE No.3



This Papa-:

For the first time, we have applied for the refund. The refund claim was sanctioned by the authority .It was uploaded on the website and RFD-05 was also issued. But then also the refund amount did not credited in our bank account.

We have even approached the department but they told me that no action is pending at their end and we should wait for 5-10 days for clearance from PFMS system. We waited but the refund did not come. We once again approached to the department and they told that we should file grievance at portal. A grievance was raised on the portal but they replied that we should contact refund processing officer and in case he is not providing any solution then escalate the matter to higher authority. We again knocked the doors of the departmental authority but they told us that no error is occurring on the refund portal. Sometimes, if the bank account details do not match and remain unverified, then error occurs. Since no such error has occurred, then the portal remains the only solution left.

To be on safer side, we have checked our bank details and IFSC code mentioned in our registration application but it was correct. We have once again raised a query on the portal, still the refund is pending.

In the end, I am still empty handed.

Department says approach portal and portal says approach department and the refund is struck in a loop.

If you think patience is a virtue, then surf GST portal. :)

CA Pradeep Jain

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